**Paid Events** Refunds are only available if an event is cancelled.

We advise booking tickets in advance for all our events. If an event is sold out, tickets may become available on the door but we cannot guarantee entry.

**Latecomers**Events start punctually. Latecomers may be admitted depending on the nature of the show. Please arrive before the advertised start time to take your seat/s.

**Print at Home Tickets** Please bring your eventbrite confirmation to the venue box office, where you will be issued your ticket.

**Accessibility** In Between Time endeavours to hold its events in venues that are accessible to all, but if you have specific access concerns it is advisable to contact the venue direct. For accessibility bookings and companion tickets please email phil@inbetweentime.co.uk

**Recording Events** We sometimes film and photograph our events. Please [let us know](http://www.ideasfestival.co.uk/about/contact/) if you do not wish to be filmed or photographed by emailing rebecca@inbetweentime.co.uk.

**Data:** In Between Time will use your data to contact you about the event you have booked for. We also give you a further two options when booking i) to sign up to receive info about ticket offers and future events from In Between Time, and ii) to receive information from In Between Time and the Co Producers of your event but NOT any other third parties. Please contact rebecca@inbetweentime.co.uk if you have any questions.

**Booking Fees**The ticket fees are charged by eventbrite to cover their service (6% of ticket price) and payment processing costs (2% of ticket price), and we have negotiated a reduced rate. In Between Time do not receive income from these fees.

**Group Bookings** To make a group booking please contact phil@inbetweentime.co.uk